Transcript of letter received by Cllr Nicholson in response to letter sent out at appendix A

"Dear Cllrs Nicholson and McCleary

I was <u>so</u> impressed with the wonderful letter received from you this morning, outlining all the amazing facilities that you have set up to ensure that we (the older residents in the community) need not be afraid of feeling 'left out' or 'abandoned' in the current worrying times! It is wonderful to hear about all the 'in-put' received from the various different sectors of the community that you have gathered together and coordinated so expertly.

These things don't just 'happen' – a great deal of hard work goes into coordinating and setting them up!!! It is for this reason that I'm writing to you today (and please excuse the dreadful handwriting!). I just wanted to let you know how grateful people of my generation are! (I am 90 now – widowed 2 years ago – and with no known relatives, so you can imagine how vulnerable I could have felt!) I am not 'au fait' with the mysteries of the computer I'm afraid, but you have very kindly included a phone contact number as an alternative. Thank you – (I sincerely hope I never have to use it, of course, but it is so reassuring to know that it exists).

Please don't feel the necessity to use your valuable time to respond to this little note – you must be 'worked off your feet' (as the saying goes). Please just be aware of how grateful people like me are feeling.

Many, many thanks!

[Name withheld]